

MOSSBURN

Community Response Plan



Southland has **NO Civil Defence sirens**

(fire brigade sirens are not used to warn of
a Civil Defence emergency)

Please take note of natural warning signs as your first and best
warning for any emergency.



Mossburn Community Response Plan 2022 (Contacts update Aug 2025)
Find more information on how you can be prepared for an emergency

www.cdsouthland.nz

If you'd like to become part of the Mossburn Community Response Group
please email ems@cdsouthland.nz

In the event of an emergency, communities may need to support themselves for up to **10 days** before assistance arrive.

Community Response Planning

The more prepared a community is, the more likely it is that the community will be able to look after themselves and others. This Plan contains a short demographic description of Mossburn, information about key hazards and risks, information about Community Emergency Hubs where the community can gather, and important contact information to help the community respond effectively. Members of the Mossburn Community Response Group have developed the information contained in this Plan and will be Emergency Management Southland's first points of community contact in an emergency.

Demographic details

Mossburn is an agricultural support town in northern Southland. It sits in the Oreti FMU and within the Mararoa/Waimea Ward of the Southland District.

Mossburn is the Deer Capital of New Zealand, as it is one of the pioneering locations for deer farms when live deer recovery began in Fiordland in the 1970s;

- Mossburn has a population of approximately 210 and the town services a total population of about 3000;
- Mossburn is primarily an agricultural support town with employment in 'agriculture, forestry and fishing' being the largest industry by far;
- Tourism for the town is significant with Mossburn being a stopping point for tourist traveling between Te Anau and Queenstown. As well as the Around the Mountain Cycle Trail which goes through Mossburn;
- The town has no medical centre or pharmacy (closest being Lumsden, Gore or Winton). The closest police and ambulance stations are in Lumsden. There is local fire brigade who are very active in the community;
- The broad geographic area for the Mossburn Community Response Plan includes Hamilton Burn, Acton, West Dome, and the backcountry up to Jane Peak, see map below for a more detailed indication;
- This is not to limit the area but to give an indication of the extent of the geographic district. Flexibility needs to be maintained considering that a specific disaster may render existing geographical boundaries irrelevant.

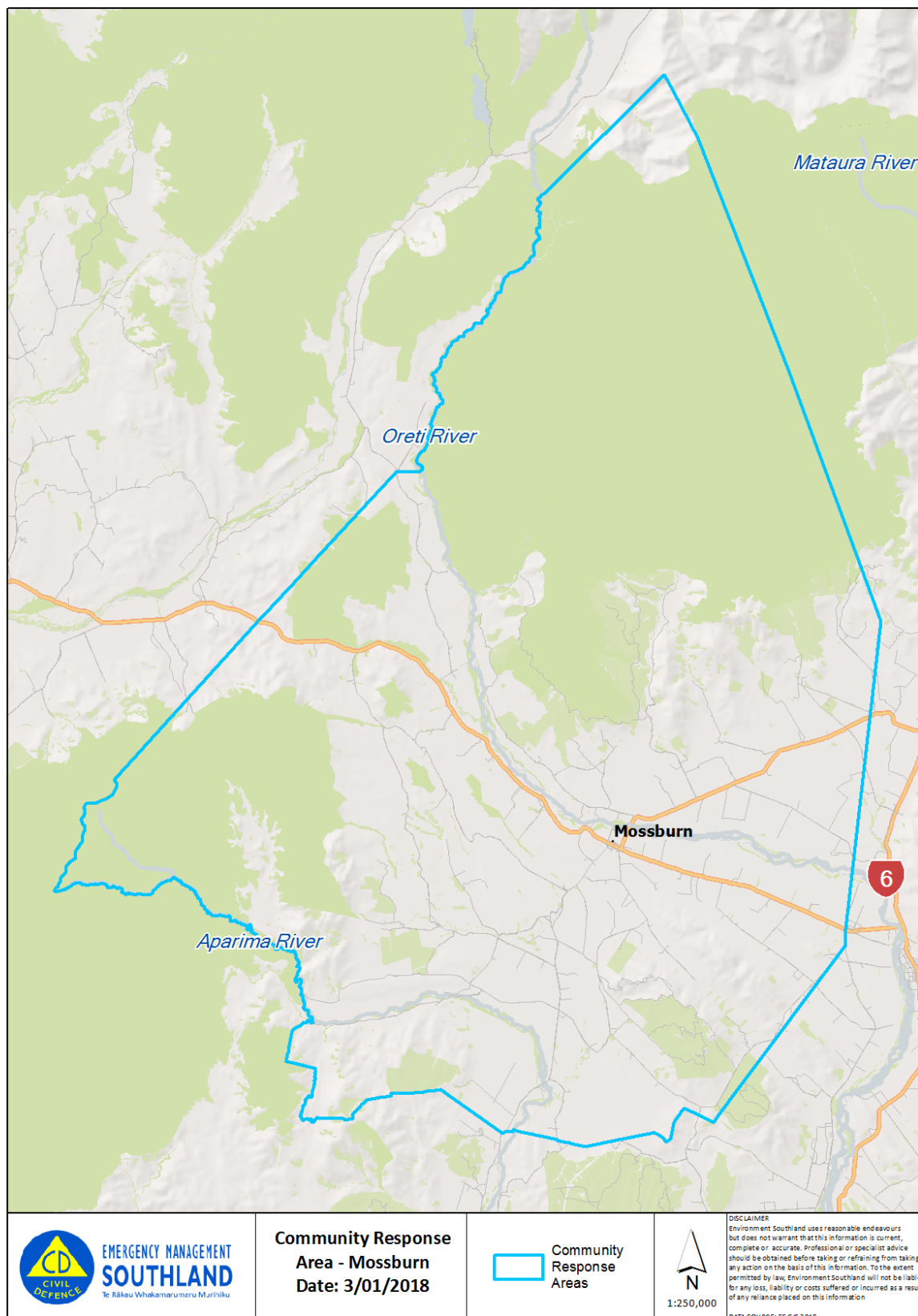


Figure 1: Mossburn Community Response Area

Hazard and Risk information

Potential hazards and risks for the Mossburn area include:

Earthquake

- Fiordland region has frequent earthquakes and like much of the South Island, Mossburn would be affected during an Alpine Fault earthquake. The most likely impacts for Mossburn would be loss of lifelines, causing isolation with damaged buildings, roads, likely loss of communications, water supply, sewage and power. It could cause changes to the natural environment creating slips and affecting roading and possibly affecting waterways and underground water sources.

Flooding

- Mossburn has been affected historically by flooding, including the 1978 and 1984 floods with the Oreti River running through the district. Bridges are vital infrastructure that also carry telecommunications, water and other services across rivers, these could also be impacted by flooding. Many areas in the community rely on bridges to connect with homes and employment this leads to isolated communities.

Agricultural and biosecurity

- Mossburn plays a role as a service town to the agricultural industry. With 1.5 million hectares of farmland in Northern Southland, any impacts to livestock or for land use could have major economic and health impacts especially around psychosocial impacts.

Road Infrastructure damage

- Mossburn is situated on State Highway 94 and is a main thoroughfare for tourists traveling between Te Anau and Queenstown. The town provides industry and goods to surrounding areas. Anything that may impact the delivery of goods to service the area needs to be considered.

Identified potential vulnerable sub communities

- Schools: Mossburn School (approx. roll 50)
- Home based childcare providers;
- Elderly in the community;
- Rurally isolated people including migrant employees;
- People with disabilities;
- People with high risk medical conditions – the DHB can source this information if needed.

Community Emergency Hubs

Community Emergency Hubs provide pre-identified places where the community can gather in the event of an emergency. Not all Hubs will be suitable during an emergency, and it is up to the community to decide at the time. It is possible that a new venue will need to be found, but the concept of a location where the community gather is vital during a response as people seek immediate support, shelter, comfort and information.

Each pre-determined location will be provided with a hub guide and be able to access advice from Emergency Management Southland if they require further information or support.

In Mossburn, Community Emergency Hub locations identified by the community are:

- Mossburn Community Centre; 9 Holmes St, Mossburn
- Mossburn Hotel; 16 Yorke St, Mossburn
- Farmlands Mossburn; 12 Bath St, Mossburn

Don't forget, if you are opening a hub it might pay to think about bringing some basics, such as:

- Water
- Tea and coffee
- Milk and biscuits
- Toilet paper
- First aid kits
- Torches



Figure 2: Mossburn Town

Community Response Group Contact lists

Key local emergency service contacts

For urgent matters please dial 111

Police (Te Anau)	David Leach	03 248 9089		David.leach@police.govt.nz
Police	Tod Hollebon (SGT)	03 248 9089		
Fire (Mossburn)	Lance Hellewell	03 248 6166	021237 5153	lance.hellewell@fireandemergency.nz
Fire (Mossburn)	Brigade	03 248 6362		
St John (Lumsden)	Jan Douglas	03 203 8465	0274877318	jan.douglas@stjohn.org.nz
St John (Lumsden)	Helen Botcher		0211705034	helen.botcher@stjohn.org.nz

Emergency Management Southland

Duty Advisor	03 211 5411	0800 76 88 45	ems@cdsouthland.nz
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Schools, Rest home, Medical and Community Organisations

Organisation	Phone	Other details	
Mossburn School	022 307 4496	28 Surrey St, Mossburn	office@mossburn.school.nz
Lumsden Medical Centre/ Pharmacy	03 248 7146	58 Garden St, Lumsden	
Mossburn Community Centre	03 248 6360	9 Holmes St, Mossburn	
Mossburn Presbyterian	03 24 80244	6 Holmes St, Mossburn	Presbyterian.org.nz hillasfire@gmail.com
Mossburn Rugby Club	027 2201 217	Devon St, Mossburn	Bevan Webster

Key identified local resources

Building supplies

Organisation	Phone	Other details
Stalker Building Ltd	027 463 8685 03 248 6464	12 Dorset St, Mossburn
Newlands Mossburn Engineering	03 248 6486	408 Reid MacAuley Rd, Mossburn

Water Supply and Plumbing

Organisation	Phone	Other details
Water Treatment Plant (SDC)	0800 732 732	Water and Waste Services Staff at SDC
Southern Land and Water Planning Ltd	027 424 6129, 027 505 0077	
Millar Plumbing and Drain laying	03 225 8567, 027 4340 705	120 Main Street, Otautau Mossburn Schools Plumber

Electrical Services

Organisation	Phone	Other details
Added Energy Ltd	0800 5867336	7 Pluto Road, Lumsden
Beer Electrical	027 406 7357	467 Limehills-Browns Road, Otapiri

Southland District Council

Organisation	Phone	
Water Treatment Plant (SDC)	0800 732 732	Water and Waste Services Staff at SDC
Lumsden Public Library	0800 732 732	18 Diana St, Lumsden
SDC Office	0800 732 732	18 Diana St, Lumsden www.southlanddc.govt.nz
SDC Community Partner	027 573 5616	kelly.tagg@southlanddc.govt.nz
Southland District Council Councillor	0800 732 732	tom.o'brien@southlanddc.govt.nz

Community Emergency Hub key holders

Mossburn Community Centre	Sonya Taylor	9 Holmes St, Mossburn 021 884 972 03 248 6360
Mossburn Hotel	Tom & Vicki Law	16 Yorke St, Mossburn 03 248 6399
Farmlands Mossburn	Nikasha Naylor Annie Armitage	12 Bath St, Mossburn 0274038006 0273050329

Community Response Group Members

Tanya McDowall			
Jim Guyton			
David Beattie			
David Stalker			
Lance Hellewell			
Sonya Taylor			
Zac Manson			
Vanessa Te Whata			
Jo Kenning			
Damian Daly			
Jeff Manson			
Travis Naylor			
Grant Reid			
Zac Manson			
Craig Drammond			
Mike Brensell			
Ashley Shearer			
Ollie Trusler			
S. Trusler			
Dan McMillin			
Rachel Naylor			
Bruce Taylor			
Doc Findlay			
Cara Colquhoun			
John Douglas			
Andrew Crawford			



Figure 3: Mossburn Aerial Map

Local Skills and Resources Assessment

Medical – Nurses/St John

Nick Duthie		
Paula Turner		
Bridget Pears		
Liz Thomas		
Dot Stevens		
Des Ryan		
Josie Healy		

Resources

Generators

Ali McDonald		
John Douglas – Dairy		
Graeme Keyse		
NS Transport		
Denis Heenan - Dairy		
Generator plug- Community Centre	9 Holmes St, Mossburn	
Generator plug- Fire Station	54 Devon St, Mossburn	

Jet Boats

Ryan Healy		
Adam Taylor		
Fraser Anderson		
Doc Finlay		
Rex Carter		
Matthew Taylor		
George Taylor		
Greg Turner		

Diggers

Adam Taylor		
Denis Heenan		
Alister McDonald		
Wally McIntosh		
Rex Carter		

Microlights/Plane/Helicopter

Adam Taylor / ML		
George Taylor / ML		
Mike Ryan / Plane		
John Healy / ML		
Denis Heenan / Plane		

John Newman / Heli		
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Vet Nurse

Michelle Taylor		
Mandy Beattie		
Craig Stalker (Vet)		

Additional resources

Organisation	Phone	Other details
Wheels and Reels Accommodation	03 248 6399	13 York St, Mossburn
Mossburn Railway Hotel	03 248 6399	16 York St, Mossburn
Mossburn Motors	03 248 6166	26 Devon St, Mossburn
O'Kanes Garage	03 248 6369	84 Devon St, Mossburn
NPD Petrol	0800 544 6162	37 Devon St, Mossburn
Farmlands	03 248 4040	12 Bath St, Mossburn
Dome Café	03 248 6300	31 Devon St, Mossburn
Bracken Hall Cafe	03 248 6033	33 Devon St, Mossburn
Mossburn Country Park	03 248 6444	333 Mossburn Five Rivers Rd, Mossburn
Mossburn Golf Club	027 282 1830	Surrey St, Mossburn
Shear Tech	027 4351 595	1 Cumberland St, Mossburn
Dunrobin Station	027 4305 050	03 248 6133
Defibrillator – Mossburn Fire Station		
Defibrillator – Community Centre		
Defibrillator – Ryan Farms	027 201 7868	Mike Ryan
Defibrillator – Mahoe Farms	027 243 3647	Denis



Figure 4: Mossburn Flood Map

Community Response Groups into Recovery

Community Response Groups will be vital during the recovery of a community. They will be able act as a connection between the community and the recovery team. They will have key local knowledge and understand the effects of decisions on the local community. They will be able to identify areas of the most importance to the community and suggest ways to work towards the communities' end goals. The process around community recovery will be described in greater depth in the Southland Recovery Plan.

stages